



WHAT YOU GET

VIRGO Water System's point of entry mineral tank water softeners (up to 13" diameter mineral tank) are warranted to the original residential installation location to be free from defects in materials and workmanship from the date of manufacture as specified.

- 1.) VIRGO will provide one replacement mineral tank water softener to a residential installation location to be free from manufacturing defect.
- 2.) VIRGO warrants that components for the equipment are warranted for the lifetime of the system.
- 3.) VIRGO will provide comparable components of our standard equipment for replacement items.
- 4.) VIRGO will, within five years of manufacture, repair or provide replacement of warranted defective control valve parts at no charge.
- 5.) This warranty gives you specific legal rights that may vary from state to state.

CONDITIONS OF WARRANTY

- 1.) The system must be installed and maintained according to local codes and secondarily in accordance with manufacturer recommendations. Contact VIRGO if there are any conflicts between local codes and our printed instructions.
- 2.) The system must be maintained with VIRGO approved replacement components.
- 3.) Failures resulting from fire, freezing, neglect, accident, alteration, abuse, improper installation or acts of nature are not covered.
- 4.) Water pressure must be regulated and not exceed 120 PSI.
- 5.) Water temperature must not exceed 110 degrees Fahrenheit.
- 6.) Influent chlorine must not exceed 1 mg/L.

OBTAINING WARRANTY SERVICE

All returns must be accompanied by a "Return Authorization" (RMA) number. Ship the defective warranted part(s) to VIRGO freight and insurance prepaid along with a copy of this warranty, original purchase receipt and the RMA number. We will, at our option, repair or provide replacement warranted parts at no cost, excepting freight and on site labor charges. You can contact us at 888-716-9752 or email us at info@virgowatersystems.com.

LIMITATIONS AND EXCLUSIONS

This warranty is exclusive and in lieu of any other warranty expressed or implied, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose. VIRGO shall not be liable for any loss or incidental or consequential damages resulting from the use or inability to use this equipment by the buyer or any